

**SOCIAL CARE AND ADULT SERVICES SCRUTINY PANEL
BME COMMUNITIES: ACCESS TO SOCIAL CARE SERVICES – ACTION PLAN**

DATE 21st August 2013

SCRUTINY RECOMMENDATION	PROPOSED ACTION	BY WHOM	BUDGET COST	TIMESCALE
<p>a) That an assessment is undertaken by the Department of Wellbeing, Care and Learning to examine whether the domiciliary care currently commissioned by the Council is adequately meeting the cultural needs of BME service users or whether there is a need for the Council to commission an element of domiciliary care from a BME specific provider</p>	<p>To clarify with all 6 approved providers their abilities to recruit and provide culturally specific services where required.</p> <p>To add a BME specific service to the spot contract list to ensure availability of provision where appropriate</p>	<p>Polly Wright</p>	<p>N/A</p>	<p>Work with current providers to be completed by end November 2013</p> <p>Additional provider to be added to spot contract by end Sept 2013</p>
<p>b) That information on the services and support available to BME services users / families who may require residential / nursing care be highlighted in the residential care brochure published by the Council and that the brochure be made available in community languages to local BME organisations.</p>	<p>All care homes to be approached to add relevant sections on services and support they have available for BME groups for the next brochure.</p> <p>Costs are prohibitive in getting the whole brochure printed in numerous languages, however this will be made available on request and exploratory work will be undertaken to consider translation into other languages for the website.</p>	<p>Rachel Fothergill / Saul Cleary</p>	<p>N/A</p>	<p>End November 2013</p>

<p>c) That a proportion of the funding received from health for the provision of carer support services / carer breaks be used to commission an element of carer support services from a BME specific organisation to ensure that the needs of BME carers are fully met.</p>	<p>To clarify with the health future of carers specific funding available on a recurring basis</p>	<p>Louise Grabham</p>	<p>n/a</p>	<p>End October 2013</p>
<p>d) That a BME representative be appointed to the Carers Partnership to ensure that the BME community has a voice on this forum (the Executive should also note that the Social Care and Adult Services Scrutiny Panel intends to appoint a representative from the BME community, as a co-opted member to the panel).</p>	<p>To appoint an agreed representative from the BME community to the carers partnership, following a review of the current carers partnership</p>	<p>Louise Grabham</p>	<p>n/a</p>	<p>Dec 2014</p>
<p>e) That the outreach work undertaken by BECON and Humanah to identify hidden carers in the BME community be taken forward by the Department of Wellbeing, Care and Learning and that sustained efforts be made to increase the number of BME carers in Middlesbrough who are accessing a carers assessment and benefiting from the carer support services on offer.</p>	<p>Findings to be determined from the final evaluation from the Becon Project Carers Assessment resource to be considered within the Adult Social Care Workforce review</p>	<p>Louise Grabham/Colin Holt</p>	<p>0.5 FTE to increase carers assessments</p>	<p>Jan 2014</p>
<p>f) That the Department of Wellbeing, Care and Learning, in conjunction with the CCG (Clinical Commissioning</p>	<p>To clarify with the health future of carers specific funding available on a recurring basis</p>	<p>Louise Grabham</p>	<p>n/a</p>	<p>Dec 2013</p>

<p>Group), develop joint arrangements and a project plan in order to determine how future funding of carer support services in Middlesbrough will be utilised and sustained. An update report on these arrangements should be submitted to the panel at the earliest opportunity.</p>	<p>To agree a plan bases upon the JSNA revised carers information in respect to commissioning future carer support services</p>			
<p>g) That a partnership approach between the Department of Wellbeing, Care and Learning, the MVDA and the voluntary and community sector BME organisations, delivering social care support services for the benefit of the town's BME population, be developed and an improved dialogue established.</p>	<p>Department of WCL meets bi-monthly with MVDA to discuss liason with the community and voluntary sector, highlighting business and development opportunities. MVDA and WCL have met with Becon and agreed they will be the conduit for information moving forward. MVDA have established communication forums which will continue and Becon will continue to attend the Health and Social Care Partnership Forum.</p>	<p>Louise Grabham</p>	<p>N/A</p>	<p>Sept 13</p>
<p>h) That the MVDA actively seeks to provide development support and secure funding for VCS organisations that are looking to provide social care support services to the BME community. The panel expressed a view that there is a lack of evidence to suggest that the MVDA is currently providing the appropriate support and assistance to develop social care services for the BME population.</p>	<p>MVDA acknowledge the important role they play supporting those VCS organisations develop services for the BME population.</p> <p>A more details overview of what MVDA currently achieve is appended to this report as further evidence.</p>			
<p>i) That the data / intelligence detailed in</p>	<p>Carers partnership to refresh carers</p>	<p>Louise Grabham</p>	<p>n/a</p>	<p>Jan 14</p>

<p>Middlesbrough's Carers Strategy be updated and that the information on the health needs of carers available for inclusion in Middlesbrough's Joint Strategic Needs Assessment (JSNA) be reported to the panel at the earliest opportunity.</p>	<p>strategy in line with legislative changes. CCG colleagues to be asked to contribute further data to the JSNA regarding the health needs of carers.</p>			
<p>j) That the recommendations put forward by the Sahara Project in respect of the provision of mental health services for South Asian Women in Middlesbrough be revisited by the Department of Wellbeing, Care and Learning and the Tees, Esk and Wear Valley's NHS Trust. A joint report on the progress made against each of the recommendations is to be submitted to the panel and provided to the Tees Valley Asian Welfare Forum (TVAWF).</p>	<p>To re visit the report, and associated recommendations along with TEWV. Look at refreshing and moving this forward</p>	<p>Vanessa Fryer</p>	<p>n/a</p>	<p>Jan 14</p>